



2015, May 22nd

Notice on System Maintenance for some receiving banks.
For “Deposit into Bank Account” service to the Philippines

Thank you for always using Seven Bank International Money Transfer Service.

We would like to inform you that due to the undergoing system maintenance of some receiving banks (for the “Deposit into Bank Account” service to the Philippines), bank to bank transfers to these mentioned banks are currently unavailable.

Please note that transactions are planned to be resumed on the period below.

※Bank to bank transaction services will remain available for use as usual for other participating banks except for the banks that are mentioned below.

■ Impacted Banks / Back to normal operations as of:

- ① Citibank / Plan to be resumed in July 2015
- ② Citibank savings / Plan to be resumed in July 2015
- ③ Standard Chartered Bank / Plan to be resumed in August 2015

Furthermore, new receiver registrations for the above mentioned banks will also be temporarily unavailable during maintenance period.

We will keep you informed on our website once the services are resumed.

We sincerely apologize for any inconvenience this may cause you. We appreciate your understanding and cooperation.

■ For further inquiries on this matter, please contact:

Seven Bank Telephone Center (Open all year round 8 am to 9 pm)

For Japanese 0120-77-1179

Seven Bank Customer Center (Sunday to Friday 10 am to 8 pm ※Except on holidays)

English 0120-033-253

Tagalog 0120-677-874