SEVEN BANK

Notice

About additional functions and partial changes of some functions in the International Money Transfer App

We would like to inform you that we have added functions to the Seven Bank International Money Transfer Service App (hereinafter referred to as "this app") and made some changes to the functions.

1． Implementation date

February 20, 2023 (Mon)

2． Added features

(1) "App authentication" function has been added.
・ Authentication for Direct Banking Service is now available(English Version)
 Click here for details on the app authentication function

(2) Added support for ATM authentication code issuance service when setting up the app for the first time or resetting it.
・ After upgrading the app to the latest version, you will need to authenticate using the Seven Bank ATM in order to use the app.
 Click here for details on application usage settings.

(3) The number of device that can used in this app is limited to one device per account of the customer. Added a takeover or account transfer setting function.
・ Transfer settings are required in the following cases.
  ✓ When changing models
  ✓ When using the app on a device other than the one on which you are using the international money transfer app
  ✓ If you want to download and use the international money transfer app again after uninstalling it
・ If you are using this app on multiple devices, you can use this app only on the device you first used after upgrading. (If you want to use it on another device, you will need to set up the takeover or transfer settings.)
・ To take over the app, please either 1. make the app usage settings again at the ATM, or 2. take over by phone authentication. Click here for details on takeover or transfer settings.

3． Partial Functional Changes

(1) "Philippine Money Transfer Service " function has been improved
・ After logging on to the app, select and enter the necessary items, the transaction is completed only by entering the app passcode.
(2) Some changes have been made to the Direct Banking log in function
・ Single sign-on has been applied to the logon function for the Direct Banking Service.
・ After upgrading the app, you will be able to log on to the Direct Banking Service in English regardless of the language set in the app.
 * To use the Direct Banking Service in Japanese, you must set up the "My Seven Bank" (smartphone app). We apologize for the inconvenience, but kindly please use "My Seven Bank".
 Click here for details on "My Seven Bank".