

International Money Transfer Service Manual

Flow of Application

To open a Seven Bank Account and apply for an International Money Transfer Service Agreement at the same time

Step ①

Drop the application form and identity verification documents into a post box, using the enclosed return envelope:

A Application form

▶ Refer to pages 4 and 5 for instructions.



B Identity verification documents

▶ Refer to pages 2 and 3 for documents required.



Enclosed return envelope

Step ②

The following three items will be sent to your registered address **separately**.

a "Notification of Temporary PIN" postcard



This postcard will be required when using an ATM for the first time, so keep it in a safe location. (See page 6)

b Cash card

A cash card is sent by simple registered post (with no forwarding service).



c "Notification of Completion of Registration for International Money Transfer" postcard



Step ③

Have your **a** "Notification of Temporary PIN" postcard and your **b** "cash card" ready, and use them to set up your own PIN at a Seven Bank ATM, etc.



Withdrawal, international money transfers and other transactions cannot be carried out until you set up your own PIN.

Instructional videos are even available for setting your PIN at an ATM! (available in 9 languages)

How to watch a video



You can access the videos by searching **YouTube** for postings by "SEVENBANKofficial," or by using the **QR code** on the right.

*A special application is required for reading the QR code.



● Procedure for using Direct Banking Service

See pages **10** through **13**

● Procedure to register a receiver for an International Money Transfer

See pages **14** and **15**

Notes on Sending a Cash Card by Mail

The opening of an account may be canceled in the following cases:

- ▶ Cases when a cash card cannot be sent to a customer because it cannot be delivered to the registered address.
- ▶ Cases when a cash card is not collected within the retention period at the post office after a "delivery notice" is given to a customer by the post office.

Inquiries / Customer Center (English)

0120-033-253 (Toll Free)

Service Hours: 10:00 to 20:00, Sunday through Friday, excluding national holidays and the New Year (12/31 to 1/3)

[Website] <http://www.sevenbank.co.jp/>

Guide to Documents Required

To open a Seven Bank Account and apply for an International Money Transfer Service Agreement at the same time

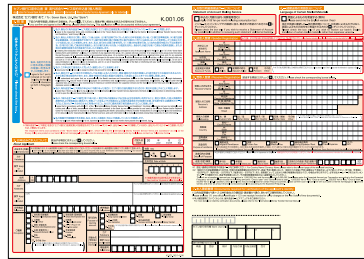
Put three documents— ①, ②, and ③ —into the enclosed return envelope and drop it into a post box.

Documents Required

①

Application form

Application for Seven Bank Account and Application for International Money Transfer Service Agreement (only for individuals)



Complete the form, following the instructions on pages 4 and 5.

Documents Required

②

Official certificates

The document you select must include the same name, address, and date of birth as included in the ① Application form.

Customers with foreign nationalities * Foreign nationals who have resided at least six months since entering Japan

Individuals without Japanese citizenship are required to enclose a photocopy of one of the following certificates.

Please submit a copy of Residence Card



- Be sure to include a copy of the reverse side
- All the documents must be valid at the time when Seven Bank receives them.

Please submit a copy of Certificate of Alien Registration



- Be sure to include a copy of the reverse side
- All the documents must be valid at the time when Seven Bank receives them.

Customers with Japanese citizenship

One of the following documents

Please submit a copy of

Your Driver's License

- Please submit a copy of the back of the license if there are any changes in the address.
- All the documents must be valid at the time when Seven Bank receives them.

Please submit a copy of

Your Health Insurance Card

- All pages that include the name, address, or date of birth.
- Current address must be noted.
- All the documents must be valid at the time when Seven Bank receives them.

Please submit the original of

Your Certificate of Residence

- Must be an original of the certificate of residence.
- Photocopies are not accepted.
- All the documents must have been issued within three months at the time when Seven Bank receives them.

Please submit the original of


Your Seal Registration Certificate

- All the documents must have been issued within three months at the time when Seven Bank receives them.




If an address and a registered domicile that are presented in the document that shows the address and the registered domicile are different, please black out the registered domicile. Please use A4 or B5 paper for photocopies and copy the documents in their original size, and make sure the top and other parts are not cut off.

* Our website also provides information on other types of official certificates which are acceptable.

 Under the Act on Prevention of Transfer of Criminal Proceeds, which aims to prevent the financing of terrorism and money laundering and eliminate suspicious transactions, Seven Bank is obliged to prudently confirm the identification of customers when it receives applications for the opening of accounts with Seven Bank.

Documents Required **③** Receipts/invoices for utility bills One of the following documents

The document you select must include the same name as included in the **①** Application form. If there is no receipt/invoice (document that includes the same address as your registered address) in your own name, please send a receipt/invoice in the name of the person with the same last name who is currently living with you.

Contact the Customer Center  **0120-033-253** if you are unable to provide any of the following documents.

Please submit the original of

a receipt or invoice of the fixed line or a mobile phone

- All the documents must have been issued within six months of the time when Seven Bank receives them.



(Sample)

Please submit the original of

a water invoice or receipt

- All the documents must have been issued within six months of the time when Seven Bank receives them.



(Sample)

Please submit the original of

a electricity invoice or receipt

- All the documents must have been issued within six months of the time when Seven Bank receives them.



(Sample)

Please submit the original of

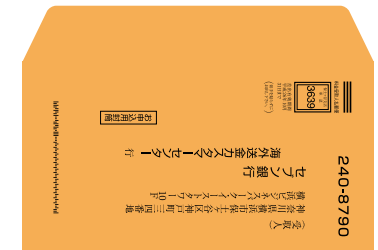
a receipt or invoice from NHK

- All the documents must have been issued within six months of the time when Seven Bank receives them.



(Sample)

Put the three documents-
①, **②**, and **③**-into the enclosed return envelope and mail them.



* Please note that the documents sent to Seven Bank will not be returned under any circumstances.

* If any part of your application is unclear, we may contact you for clarification.

How to Complete the Application Form

Application for Seven Bank Account and Application for International Money Transfer Service Agreement | How to Complete

- Please confirm the respective provisions of the "Seven Bank Account Terms and Conditions" and the Privacy Policy before making this application. These documents are posted on our website. In addition, if you wish to receive a copy of these documents by postal mail, please contact our bank's Telephone Center.
- Please fill out the Application form with a black ball point pen.
- Please make sure that all Items 1 to 6 are filled out, and a **check** is provided in the corresponding boxes.

Your Application cannot be accepted and will be returned to you or we may contact you if you correspond to any of the following:

- ① If the applicant already holds a Seven Bank Account;
- ② If the applicant's identity verification documents (official certificate + receipt/invoice) are not enclosed;
- ③ If there is something missing in your Application form;
- ④ If Seven Bank suspects that this application was completed by another individual;
- ⑤ If the applicant does not appropriately respond to requests or inquiries from Seven Bank in a timely manner;
- ⑥ If the applicant fails to satisfy Seven Bank's prescribed screening standards.

Consent

- After you confirm the content inside the box, **tick** the check box.

Date

- Please enter today's date.

Applicant Name (by hand)

- Enter your name as it appears on the enclosed identity verification documents.

Address

- The address must be the same as the address indicated on the identity verification documents; otherwise the application will not be accepted.
- Please make sure to enter the postal code.

Telephone Number

- Please make sure to enter either your home phone number or your mobile phone number.

Occupation

- Please make sure to **tick** the check box for your occupation. If you have selected "Other," please enter the specific details.

Purpose of Opening Account

- Please make sure to **tick** the check box for the purpose of transaction. If you have selected "Other," please enter the specific details.

セブン銀行口座申込書 兼 海外送金サービス契約申込書(個人専用)
Application for Seven Bank Account and Application for International Money Transfer Service Agreement (only for individuals)

株式会社 セブン銀行 へて / To : Seven Bank, Ltd. (the "Bank")

K.001.06

1. 同意 下記の内容を確認し同意される場合は、チェック してください。同意が無い場合はお申込みの受付はできません。
Consent If you confirm and agree to the following, please check the box. This application will not be accepted without your agreement.

お申し込みの際は、必ずこのボックスにチェックしてください。 Please check the box.

私は、右記の7点(6に定める個人情報)の取扱いを承めます。 I agree to the 7 points indicated on the right (including the handling of personal information set forth in Paragraph 6).

- 私は、貴社の「海外送金サービス規定」を含む「セブン銀行口座規定集」の各規定およびプライバシーポリシーに同意します。
I agree to the respective terms and conditions included in the "Seven Bank Account Rules," including the Bank's "International Money Transfer Service Terms and Conditions," and "Privacy Policy".
- 私は、貴社との取引に際し、現在、(1) 暴力団員、(2) 暴力団員でなくなった時から5年を経過しない者、(3) 暴力団準構成員、(4) 暴力団関係企業構成員、(5) 総会屋等その他「セブン銀行取引規定」第21条第2号に掲げる者のいずれにも該当しないことを表明し、かつ将来にわたっても該当しないことを確約します。また、私は、自らまたは第三者を利用して(1) 暴力的な要求行為、(2) 法的な責任を超えた不当な要求行為、(3) 取引に関して脅迫的な言動をし、または暴力を用いる行為、(4) 風説を流布し、偽計または威力を用いて貴社の信用を毀損し、または貴社の業務を妨害する行為等を行わないことを確約します。
In entering into transactions with your bank, I hereby represent that I do not currently correspond to any of the persons listed in Article 21, Item (2) of the "Seven Bank Banking Terms and Conditions", including: (1) a member of any organized crime group, (2) a person who was a member of an organized crime group at any time during the past five years, (3) an associate member of any organized crime group, (4) a member of any company related to any organized crime group, and (5) any corporate extortionist (sokaiya). I also assure you that I will not correspond to the same in the future. In addition, I assure you that I will not take, or allow a third party to take, any act such as (1) an act of making violent demands, (2) an act of making unreasonable demands against the Bank beyond the Bank's legal responsibility, (3) an act of using intimidation or violence in relation to transactions, and (4) an act of impairing the credibility of the Bank or interfering with your bank's business by disseminating rumors, using fraudulent means or using force.
- 私は、この申込み口座を他人に売ったり、譲渡しないことを確約します。
I assure you that I will not sell or assign to others the account for which I am applying.
- 私は、貴社のサービス取扱いが原則として日本語によることのほか、便宜・補助のための他言語により表示等がされる場合があるもの、かかる表示等は限定的であり、また、意味・内容が日本語と相違する場合は、日本語によることを十分に理解し同意します。
I fully understand and agree that, as a general rule, the Bank's services and transactions shall be in the Japanese language, and, although statements, explanations, etc., may be made in other languages for convenience and supplementary purposes, such statements, explanations, etc., will not cover the full Japanese text, and if there is any inconsistency in meaning or content between the Japanese version and the translation thereof into such other languages, the Japanese version shall prevail.
- 私は、海外送金サービス契約の申込みが不備であった場合に、セブン銀行口座を開設するか否かは、貴社の任意とすることに同意します。
I agree that, if there is any flaw in my application for the International Money Transfer Service Agreement, the Bank shall have discretion in determining whether or not to open the relevant Seven Bank account.
- 私は、「海外送金サービス規定」第11条に従い、貴社が私の国籍および出生国・出生地を取得し利用すること、貴社に提供した個人情報等が提携先および受取拠点に提供され、受取人への支払いその他貴社による海外送金取引の処理の支援、法令遵守または提携先のサービス向上に向けたデータ分析のために利用されること、ならびに提供先側で相互提供されることに同意します。
I agree that in accordance with Article 11 of the "International Money Transfer Service Terms and Conditions," the Bank will acquire and use my nationality and country and place of birth, personal and other information provided to the Bank by me will be provided to and used by the Alliance Partner and/or Payment Center for making payment to receivers or otherwise supporting the Bank's processing of Money Transfer Transactions or complying with laws and ordinances, or for data analysis for improving the Alliance Partner's service; and such information will be mutually provided among these recipients of such information.
- 私の国籍が外国国籍である場合、私は、日本に入国後6ヶ月以上が経過していることを確認します。
(For any applicant whose nationality is not Japanese) I confirm that at least six months have passed since I entered Japan.

※「海外送金サービス規定」を含む「セブン銀行口座規定集」の各規定およびプライバシーポリシーは、当社ホームページに掲載しているほか、当社テレホンセンターにご連絡いただければ、ご郵送いたします。

The respective terms and conditions of the "Seven Bank Account Rules", which includes the "International Money Transfer Service Terms and Conditions" as well as the Privacy Policy are posted on our bank's Internet homepage. If you also wish to receive a copy of these documents by mail, please contact our Telephone Center.

2. お申込みご本人について 該当する項目にはチェック してください。
About Applicant Please check the corresponding boxes below.

ご記入日 Date: 20 00 年 00 月 00 日

おなまえ(自署) Applicant Name (by hand): **ピラピル クリス ジェルビゼ**

性別 Sex: 1. 男 Male 2. 女 Female

漢字 Kanji or Alphabet: **PILAPIL KHRIS GEREBISE**

生年月日 Date of Birth: 19 7 0 5 0 7

住所 Address: 〒 000 000 0000

※18歳未満の方はお申込みできません。 You must be 18 years or older to apply.

カナ Katakana: **トウキョウト チヨダク マルノウチ** マンション名を具体的に記入してください。 Please indicate the apartment name, etc.

漢字 Kanji or Alphabet: **Tokyo-to chiyoda-ku marunouchi00-00-00** **seven mansion A000** マンション名など具体的に記入してください。 Please indicate the apartment name, etc.

自宅電話 Telephone: 03 00 00 00 00 00 携帯電話 Cell phone: 09 00 00 00 00 00 00

ご職業 Occupation: 1. 会社員・団体職員 Company employee/Organization member 2. 会社役員・団体役員 Company officer/Organization officer 3. 公務員 Public officer 4. 自営業 Self-employed worker 5. 契約・派遣社員 Contract worker/Dispatched worker 6. パートアルバイト Part-time worker 7. 主婦・家事手伝い Housewife/Domestic helper 8. 年金受給者 Pensioner 9. 学生 Student 10. 無職 Unemployed 11. その他 Other (※その他を選択の場合は、日本語または英語でご記入ください。 If you have selected "Other," please enter the information in Japanese or English.)

取引目的 Purpose of opening account: 1. 生活費決済 Living expense settlement 2. 貯蓄 Savings 3. 給与受取 Salary receipt 4. ローン利用 Loan transaction 5. 海外送金利用 Overseas remittance (International Money Transfer) 9. その他 Other (※その他を選択の場合は、日本語または英語でご記入ください。 If you have selected "Other," please enter the information in Japanese or English.)

お勤め先(学校名) Company (School): **カブシキガイシャ セブン 株式会社 瀬文**

カナ Katakana: **カブシキガイシャ セブン**

漢字 Kanji or Alphabet: **株式会社 瀬文**

電話番号 Telephone: 00 00 00 00 00 00 00

K.001.06(14.04)

Seven Bank ATMs / Set PIN (ATM)

Seven Bank ATMs

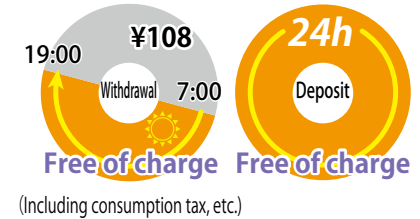
As a general rule, available 24 hours a day, 365 days a year

You can make deposits, withdrawals and domestic money transfers at any time regardless of the day of the week or hour.



Withdrawals are free of charge from 7:00 to 19:00, and deposits are free of charge 24 hours a day

There is no charge even on Saturdays, Sundays and national holidays if it is during the daytime.
* A separate Transfer Charge is required for domestic money transfers.



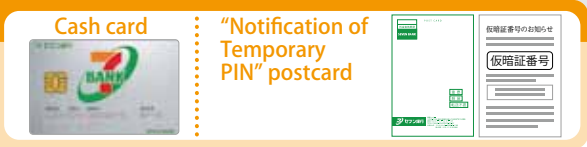
- ⚠️ Seven Bank ATMs may be unavailable during certain hours due to system maintenance work or the like.
- ⚠️ If the store where the ATM is installed is not open 24 hours a day, the ATM is unavailable after the store is closed even if it is during the service hours of ATMs.
- ⚠️ A maximum of 50 bills can be withdrawn or deposited at a time.
- ⚠️ The following transactions are unavailable.
 - ✗ Transactions using a passbook
 - ✗ Domestic money transfer with cash
 - ✗ Processing of coins
 - ✗ Specify deposit amount (less than the amount inserted)
 - ✗ Exchange money

Set PIN (ATM)

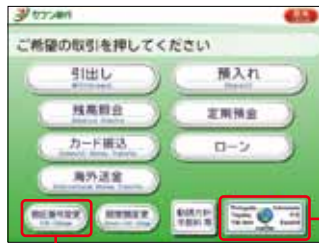
⚠️ When you use a Seven Bank ATM for the first time, follow the procedure below to change your temporary PIN to a new PIN. * Internet Banking can also be used to change your PIN (See pages 10 and 11).

Items to Have Ready

Have your cash card and "Notification of Temporary PIN" postcard ready.

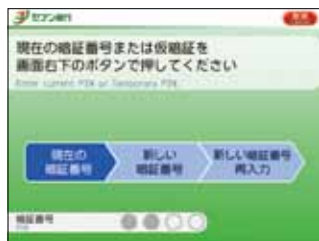


Registration Procedure at an ATM



1 Insert your cash card and press "暗証番号変更" [PIN Change.]

⚠️ First, press this multi-language button to display another language besides Japanese and English.



2 Enter your PIN in the order shown below, using the buttons to the right of the screen.

Temporary PIN* → The new PIN you have selected (enter twice)

* Please see your "Notification of Temporary PIN" postcard.

⚠️ The same 4 digits (such as "0000" or "9999"), your date of birth (such as the 4 digits from the day and month) and your registered telephone number cannot be registered for your PIN.



3 You have changed your PIN. You can use the new PIN from the next time.
* Please refer to page 17 for words of caution about the PIN.

Instructional videos are even available for setting your PIN at an ATM! (available in 9 languages)



How to watch a video


You can access the videos by searching **YouTube** for postings by "**SEVENBANKofficial**," or by using the **QR code** on the right.

*A special application is required for reading the QR code.



The screen might change.

Procedure at ATM Deposit

 Your account balance must be more than the expected amount and transfer fee in order to carry out an international money transfer.

Step 1 Start depositing

Insert your cash card and press “預入れ” [Deposit.]



1 Press “預入れ” [Deposit.]




 **First, press this multi-language button to display another language besides Japanese and English.**




Step 2 Insert bills

Insert bills into the slot.



1 Insert bills.



2 Wait until the “Now counting” screen changes.

Step 3 Confirm the deposit amount

Confirm the amount and press “確認” [Confirm.] If you want to deposit an additional amount, insert bills.

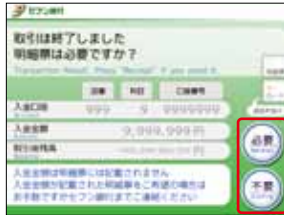


1 Press “確認” [Confirm.]





Step 4 Complete the procedure


Press “必要” [Receipt] if you need a statement. Press “不要” [Confirm] if you do not need it. Take your cash card and the statement (if you pressed “必要” [Receipt]).



1 Press either one of the buttons.


If you need a statement	
If you do not need a statement	

2 Take your cash card and the statement (if you pressed “必要” [Receipt]).




The screen might change.

Procedure at ATM International Money Transfer


 ATM service is not available if your PIN has not been set (See page 6)

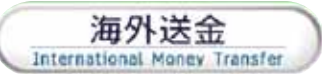
Step 1 Start an international money transfer

Insert your cash card and press “海外送金” [International Money Transfer.]



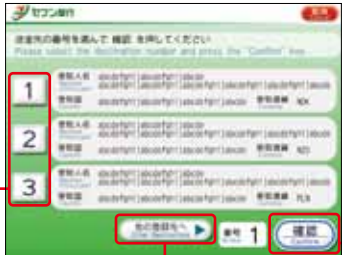
1 Press “海外送金” [International Money Transfer.]






Step 3 Select a receiver


Select a receiver from the “list of registered receivers.”



1 Press the number of the receiver you selected.


2 Press “確認” [Confirm.]






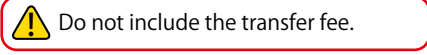
Step 2 Enter your PIN and the amount

Use the buttons to the right of the screen to enter your PIN and the amount to transfer (in Yen).



1 Enter your PIN using the numeric keys.


2 Enter an amount to transfer (in Yen) using the numeric keys and press the  (Yen) button.



3 Confirm the amount and press “確認” [Confirm.]

Step 4 Select a purpose

Select a purpose of the money transfer.



1 Press a purpose of the money transfer.

Migrant remittance 郷里送金	Tuition fee 学費
Medical fee 医療費	Living expense/Rent 現地滞在費用
Travel expense 旅費	Gift ギフト

* If you have selected a reason that differs from the already-stated reason when requesting money to be sent overseas, Seven Bank may check the transaction details.

The screen might change.

Step 5 Request a money transfer

Confirm the details of the money transfer and transfer the money.



1 Press “確認” [Confirm] to transfer the money.



Step 6 Complete the money transfer process

Be sure to take a statement after the money transfer process is completed.

ご利用明細票	
取引内容	海外送金 IC
Transaction	International Money Transfer IC
送金通帳番号	287-646-1730
MTCN	
受取人名	First Isa bin Salman bin Hamad
Receiver	Last Al Khalifah
送金国	the Turkish Republic
Country	
送金金額	3,296.70 USD
Amount to be Received	
為替レート	0.1098900 USD
Exchange Rate	
送金金額	300,000 円
Send Amount	
送金手数料	5,000 円
Send Charge	
A.T.M.送金手数料	105 円
ATM Operation Service Fee	
引当金合計	305,105 円
Total Amount	
残高	10,000 円
残高	
取引日時	2014-04-01 10:00
Date	
支店番号	0034 支店番号 0100
Branch	
ATM番号	0034-00100-1-***3456*
ATM No.	
送金通帳番号	1100001-000101
Account No.	
取引コード	0000
Query Code	
Thank you for choosing Seven Bank, Ltd.	
<Test Question> Channel Code	
<Answer> 00091953	
<small>* IN CERTAIN COUNTRIES OR TERRITORIES, EXCHANGE RATE AND/OR AMOUNT TO BE RECEIVED MAY DIFFER FROM THE ACTUAL RATE APPLIED AND AMOUNT RECEIVED. * THE MTCN, AND THE TEST QUESTION AND ANSWER THAT IS PROVIDED ON THIS RECEIPT FOR CERTAIN COUNTRIES OR TERRITORIES, ARE NECESSARY TO RECEIVE THE MONEY TRANSFER. * PLEASE BE CAREFUL NOT TO LOSE YOUR RECEIPT. * A SEPARATE FEE IS REQUIRED FOR REISSUE OF RECEIPT.</small>	
SEVEN BANK	

1 Please confirm your transfer details, including the Money Transfer Control Number (MTCN) and the Test Question and Answer printed on the statement.

⚠ The Test Question and Answer will be displayed only if it is required when the money transferred is received.

⚠ Be sure to keep your statement in a safe location because you may need it for filing your income tax return.

⚠ A separate service charge is required for reissuing a statement.

Step 7 Contact the receiver

Please notify your intended receiver of your transfer details, including the Money Transfer Control Number (MTCN) and the Test Question and Answer, since these transfer details are required for receiving the money transfer.

⚠

- Please handle your transfer details with care, including the Money Transfer Control Number (MTCN) and the Test Question and Answer.
- Please do not give your transfer details to anyone other than the intended receiver.
- Seven Bank will not be liable for any damages arising from the use of the Money Transfer Control Number (MTCN) or the Test Question and/or Answer by any third party other than you or the intended receiver.

- ◎ Your money transfer can be received at payment centers of (sub-) agents, etc. affiliated with the alliance partner (group companies of The Western Union Company).
- ◎ Your money transfer will be received at a payment center located in the receiver's country that you designate (or specified state and city thereof), and as a general rule, in cash in the receiving currency that you designate.
- ◎ Money transferred will be able to be received only during the business hours of the payment center.
- ◎ Money transfers received by Seven Bank will be paid only within the scope of limitations due to restrictions of trade by Western Union and your designated payment center. Therefore, **even if Seven Bank has received a money transfer, it may be impossible for the transfer to be received at some or all of the payment centers located in the receiver's country that you designate.** The aforementioned restrictions include receiving currency restrictions related to payment credit limit, payment frequency, handling classification and handling quantity, restrictions on the recipient's age (restrictions on receipt by individuals under a certain age, etc.), and requirements concerning address and residence, etc., as well as legal restrictions in the receiver's country, etc.
- ◎ Depending on the receiver's country, (1) the conversion from Japanese Yen to the foreign currency designated by the customer may be made at the time of payment to the recipient or any other time using the foreign exchange rate prescribed by Seven Bank, (2) duty/commission may be applied when paying the money transfer, or (3) the "exchange rate" or "amount to be received" as shown on the transaction page may differ from the actual figures for reasons such as the received currency having been converted to other currencies at the time of payment to the recipient or any other time using the foreign exchange rate prescribed by Seven Bank, etc.
- ◎ Receipt requires presentation of transfer details as well as procedures such as presentation and supply of documents and information from the designated payment center.
- ◎ When using this service, please confirm the above in advance by contacting the Western Union Call Center (0034-800-400-733).

The screen might change.

Direct Banking Service (when registering from your computer)

Register for Service

Step 1 Start "Register for Service"

Access the Seven Bank website and click on the "Register for Direct Banking Service" button.



- 1 Click on the "Register for Direct Banking Service" button.



Seven Bank Website
<http://www.sevenbank.co.jp/>

Step 2 First Logon / Register for Direct Banking Service

Enter your branch number, account number and customer ID for verification.



- 1 Enter the following items (in half-size alphanumeric characters).

- **Branch number and account number**
Enter the branch number (3 alphanumeric characters) and account number (7 alphanumeric characters) that are printed on the front of the cash card.

- **Customer ID**
Enter your Customer ID (7 alphanumeric characters) printed on the back of the cash card.

- **Telephone number**
Enter the telephone number for your home phone or mobile phone that you registered in your application.

- **Image authentication**
For security, enter the same characters that are displayed in the image.

- 2 Click on the "Register for Direct Banking Service" button after entry.

ご利用開始登録へ

Step 3 Set a logon ID, password and other items

Set a logon ID, password and other items.

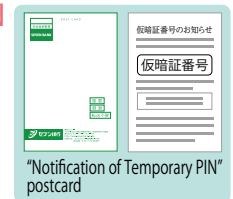


- 1 Enter the following registration information. (Enter all half-size alphanumeric characters).

- **Logon ID**
Be sure to enter a logon ID that is between 6 and 32 characters long, comprised of alphanumeric characters (A logon ID with only numerical characters cannot be set). Press "Confirm Unused Logon ID" below to confirm that the logon ID is not being used.
* Please avoid using a combination of numbers and letters that can easily be guessed by others.

- **Logon password**
Be sure to enter a logon password that is between 6 and 32 characters long, comprised of alphanumeric characters (A logon password with only numerical characters cannot be set).
* Please avoid using a combination of numbers and letters that can easily be guessed by others.

- **Temporary PIN**
Enter your temporary PIN (4 alphanumeric characters) printed on the "Notification of Temporary PIN" postcard.



- **PIN**
Enter your new 4 digit number for the cash card PIN after changing it.

⚠ The same 4 digits (such as "0000" or "9999"), your date of birth (such as the 4 digits from the day and month) and your registered telephone number cannot be registered for your PIN.

- 2 Click on the "Confirm Receipt of Email" button after entry.


- **Date of birth**
Enter your date of birth that was registered in your application.

- **Confirmation number**
Enter the corresponding numbers, printed on the back of your cash card.

The screen might change.

Step 4 Email address confirmation

Have an email sent to confirm your address.




- 1** Enter your email address.
- 2** Select whether to receive the email in HTML format.
- 3** Click on the "Send Confirmation Email."

確認メールを送信する

Step 5 Set transfer limit

Set the transfer limit per day. The limit can be set for an amount between 0 and 10 million Yen (in units of 10,000 Yen).




- 1** Enter the transfer limit.
- 2** Click on the "Entry Confirmation" button.
- 3** Confirm the information.
- 4** If the setting is correct, tick the check box "I have confirmed the information entered."
- 5** Click on "Check Above and Save"

入力内容確認へ

上記内容で保存する

Logon procedure after 1st logon (when logging on from your computer)



- 1** Access the Seven Bank website and click the "Logon" button.

Seven Bank Website
<http://www.sevenbank.co.jp/>

- 2** Enter the logon ID and logon password, that were set in Step 3 (page 10), and click on "Logon."

- 3** The customer's home screen for Internet Banking is displayed.

The screen might change.

Direct Banking Service (when registering from your computer)

International Money Transfer Service

Step 1 Logon to Direct Banking Service

! If using Internet Banking for the first time, complete the Register for Service procedure (see pages 10 and 11).

Access the Seven Bank website and click the "Logon" button. Next, enter your logon ID and logon password to logon.



1 Click the "Logon" button.



Seven Bank Website
<http://www.sevenbank.co.jp/>

Step 2 Start money transfer process

Select the "International Money Transfer" menu from the home screen to start the procedure.



1 Click the "International Money Transfer" button.



Step 3 Select a receiver

Select a receiver from an available registered "Receiver."



1 Select the receiver and click on "Transfer Money."



Step 4 Confirm precautions

Confirm the precautions for the international money transfer.



1 Click on "Agree with Content Noted Above" after confirming the Agreement.

2 Click on "Enter Transfer Details."



The screen might change.

Step 5 Enter transfer details

Select the purpose of the money transfer. Enter the amount to transfer (in Yen).

- 1 Select a purpose of the money transfer.
* If you have selected a reason that differs from the already-stated reason when requesting money to be sent overseas, Seven Bank may check the transaction details.
- 2 Enter the amount to transfer (in Yen).
⚠ Do not include the transfer fee.
- 3 Click on the “To Transfer Details Confirmation” button.

送金内容確認へ

Step 6 Confirm transfer details

Confirm the transfer details and agreements. Enter the “confirmation number” printed on the back of the cash card.

- 1 Confirm the transfer details.
- 2 Enter the confirmation number printed on the back of the cash card.
- 3 Click on the “Check and Transfer Money.”

上記内容で送金する

Step 7 Complete the transfer process

Confirm your transfer details, including the Money Transfer Control Number (MTCN) and the Test Question and Answer.

⚠ The Test Question and Answer will be displayed only if it is required when the money transferred is received.

- 1 Confirm the Money Transfer Control Number (MTCN) and other items.

送金伝票番号(MTCN) 721-535-9119

Step 8 Contact the receiver

Please notify your intended receiver of your transfer details, including the Money Transfer Control Number (MTCN) and the Test Question and Answer, since these transfer details are required for receiving the money transfer.

- ⚠**
- Please handle your transfer details with care, including the Money Transfer Control Number (MTCN) and the Test Question and Answer.
 - Please do not give your transfer details to anyone other than the intended receiver.
 - Seven Bank will not be liable for any damages arising from the use of the Money Transfer Control Number (MTCN) or the Test Question and/or Answer by any third party other than you or the intended receiver.

- Your money transfer can be received at payment centers of (sub-) agents, etc. affiliated with the alliance partner (group companies of The Western Union Company).
- Your money transfer will be received at a payment center located in the receiver's country that you designate (or specified state and city thereof), and as a general rule, in cash in the receiving currency that you designate.
- Money transferred will be able to be received only during the business hours of the payment center.
- Money transfers received by Seven Bank will be paid only within the scope of limitations due to restrictions of trade by Western Union and your designated payment center. Therefore, **even if Seven Bank has received a money transfer, it may be impossible for the transfer to be received at some or all of the payment centers located in the receiver's country that you designate.** The aforementioned restrictions include receiving currency restrictions related to payment credit limit, payment frequency, handling classification and handling quantity, restrictions on the recipient's age (restrictions on receipt by individuals under a certain age, etc.), and requirements concerning address and residence, etc., as well as legal restrictions in the receiver's country, etc.
- Depending on the receiver's country, (1) the conversion from Japanese Yen to the foreign currency designated by the customer may be made at the time of payment to the recipient or any other time using the foreign exchange rate prescribed by Seven Bank, (2) duty/commission may be applied when paying the money transfer, or (3) the “exchange rate” or “amount to be received” as shown on the transaction page may differ from the actual figures for reasons such as the received currency having been converted to other currencies at the time of payment to the recipient or any other time using the foreign exchange rate prescribed by Seven Bank, etc.
- Receipt requires presentation of transfer details as well as procedures such as presentation and supply of documents and information from the designated payment center.
- When using this service, please confirm the above in advance by contacting the Western Union Call Center (0034-800-400-733).

The screen might change.

Register a Receiver for an International Money Transfer

Use one of the following ways to register a receiver for an international money transfer.

A Apply via Direct Banking Service

Approximately 2 to 3 business days

The application process for registering a receiver for an International Money Transfer can be completed directly via Direct Banking Service. You can apply 24 hours a day, 365 day a year.

* If internal processing falls on a Seven Bank holiday, etc., it may take more time to process your request.

B Telephone application (written request)

Approximately 2 to 3 weeks

The customer calls the Customer Center and is sent an Application form to register a receiver for an international money transfer. Fill out the prescribed items in the Application form mailed by Seven Bank, enclose the required documents in the return envelope and mail it back.

Customer Center (English)

 **0120-033-253** (Toll Free)

Service Hours ▶ 10:00 to 20:00, Sunday through Friday, excluding national holidays and the New Year (12/31 to 1/3)

A Apply via Direct Banking Service (when using a computer)

Step 1 Starting the procedure to register a receiver for an international money transfer

Select the "International Money Transfer" menu on the top page of Direct Banking Service, and select "Register Receiver."



1 Click on "Register Receiver."

受取人を登録

2 If you consent to the agreement for registering a receiver to the International Money Transfer Service, then click on the "To Receiver's Details Entry."

Step 2 Enter the receiver's details

Enter the details for the receiver to be registered. Use the alphabet when entering, unless otherwise specified.



1 Enter the name of the receiver.

2 Enter the address of the receiver.

The screen might change.

The screenshot shows a registration form with several sections. Red boxes highlight the following fields:

- 3:** Relationship to the receiver (e.g., 本人, 親戚, 友人).
- 4:** Receiver's country, state, and city (e.g., 国名, 都道府県, 市区町村).
- 5:** Currency selection (e.g., 円, 米ドル, 英鎊).
- 6:** Purpose of the money transfer (e.g., 家族への送金, 海外旅行).
- 7:** Details of the purpose (e.g., 送金先住所, 送金先電話番号).
- 8:** Expected frequency (e.g., 毎月, 毎月2回).

- 3** Enter your relationship to the receiver.
- 4** Select the receiver's country (country, state and city). Please note that this is different from the country, state and city in the receiver's address.
* Please make sure to select a "state" and "city" when the receiver's country is the US and Mexico.
- 5** Select the currency.
- 6** Select a purpose of the money transfer. You can select multiple purposes.
* If you select a purpose that is different from above in your request for an International Money Transfer, Seven Bank may check the transaction details.
- 7** Enter the details of the purpose.
* If you select multiple purposes, enter the details for each of the selected purposes.
- 8** Select the expected frequency.
* If you select multiple purposes, select the expected frequency for each selected purpose.

The screenshot shows a confirmation screen with a red box around the expected amount field (9) and a red box around the "To Entry Confirmation" button (10).

- 9** Enter the expected amount per transaction. The transfer limit per transaction is 1 million Yen, and the transfer limit per year is 3 million Yen.
* If you select multiple purposes, select the expected frequency for each selected purpose.
- 10** Click on the "To Entry Confirmation" button after entry.

Step 3 Receiver registration process completed

The screenshot shows a confirmation screen with a red box around the request reference number field.

受付番号 14011600008

- 1** After confirming the details, enter the confirmation number printed on the back of your cash card, and then click on the "Check Above and Register."
- 2** Be sure copy down the request reference number because it will be needed for inquiries.

Step 4 Receiver registration process completed

The "Notification of Completion of Registration for International Money Transfer" postcard will be sent to your registered address from Seven Bank.

The screen might change.

Inquiries Related to the International Money Transfer Service

Feel free to contact us at the following numbers for any inquiries related to the International Money Transfer Service.

Customer Center for International Money Transfers

Language	Telephone number (toll free)	Service Days (excluding national holidays and the New Year (12/31 to 1/3))	Service Hours
English	0120-033-253	Sunday through Friday	10:00 to 20:00
Chinese	0120-677-873	Sunday through Friday	10:00 to 20:00
Tagalog	0120-677-874	Sunday through Friday	10:00 to 20:00
Portuguese	0120-677-871	Sunday through Friday	10:00 to 20:00
Spanish	0120-677-872	Sunday through Friday	10:00 to 20:00
Thai	0120-720-367	Monday through Thursday	10:00 to 20:00
Vietnamese	0120-750-858	Monday through Thursday	10:00 to 20:00
Indonesian	0120-827-808	Monday through Thursday	10:00 to 20:00

Telephone Center (Japanese)

Japanese	0120-77-1179 or 03-5610-7730 (A fee will be charged)	everyday	8:00 to 21:00
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Instructional videos are available for operating an ATM (changing your PIN, deposits, international money transfers)! (available in 9 languages)

How to watch a video

You can access the videos by searching **YouTube** for postings by "**SEVENBANKofficial**," or by using the **QR code** on the right.

*A special application is required for reading the QR code.



Check the foreign exchange rate for that day from the Seven Bank International Money Transfer website!

URL ▶ <http://www.sevenbank.co.jp/soukin/en/>

*As a general rule, the foreign exchange rate is adjusted 3 times per day (as of April 11, 2012). Therefore, the actual exchange rate to be applied to your International Money Transfer transaction may be different from the rate that you confirm.

Service Charges (As of April 1, 2014)

Seven Bank ATM Service Fee

(including consumption tax, etc.)

	0:00	7:00	19:00	24:00
Withdrawals (Including Withdrawals for Domestic Money Transfers)	108 Yen	Free of Charge	Free of Charge	108 Yen
Deposits	Free of Charge			
Balance Inquiries	Free of Charge			

* A separate transfer fee is required for domestic money transfers.

* Money transfers using the International Money Transfer Service require an additional transfer fee.

Transfer Fees (International Money Transfer Service)

Transfer Funds	Transfer Fees
1 Yen - 10,000 Yen	990 Yen
10,001 Yen - 50,000 Yen	1,500 Yen
50,001 Yen - 100,000 Yen	2,000 Yen
100,001 Yen - 250,000 Yen	3,000 Yen
250,001 Yen - 500,000 Yen	5,000 Yen
500,001 Yen - 1,000,000 Yen	6,500 Yen

* A separate ATM Service Fee may apply depending on the timing of money transfer when using a Seven Bank ATM.

* The Seven Bank's prescribed foreign exchange rates for currency conversion through the International Money Transfer Service include Seven Bank's prescribed margins.

Transfer Fees (Fund transfer at a Seven Bank ATM and via the Direct Banking Service)

(including consumption tax, etc.)

To Seven Bank	54 Yen	To Other Banks	216 Yen
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* A separate ATM service (withdrawal) fee may apply depending on the timing of the domestic money transfer using an ATM.

* The reverse transfer fee is 648 Yen (including consumption tax, etc.).

Other Fees

(including consumption tax, etc.)

Cash Card Issuance Fee	Cash Card (Account holder) Reissuing	1,080 Yen
	Family Card Issuing/Reissuing	1,080 Yen
	Change Cash Card Design	1,080 Yen
Statement of Account Fee	Postal mail*	108 Yen per month
	Reissue and Extra Issue	216 Yen for a statement of any one month
Balance Certificate issue fee	Periodical Issue	324 Yen per copy
	Irregular Issue	540 Yen per copy
	Unique Shape Issue	2,160 Yen per copy
International Money Transfer Statement Issue Fee		324 Yen per statement

* If you apply for the "Statement of Account Mailing Service," the Paper Statement Mailing Service Fee will be automatically debited from your account on the 2nd of each month. If the Paper Statement Mailing Service Fee cannot be debited from the customer's account, that month's statement will not be mailed.

For Higher Security

For further information, refer to the "Security" page (through the "Top" page) on the Seven Bank website.

Please periodically change your cash card PIN and logon password.

To prevent unauthorized transactions, change your cash card PIN and logon password periodically. You can change your PIN and logon password in the following ways:

Changing your cash card PIN

▶ Seven Bank ATM and Direct Banking Service

Changing your logon password

▶ Direct Banking Service

- ⚠ As the PIN, customers may not register the current PIN, 4 digit number of the same number ("0000," "9999," etc.), date of birth (4 digit of month, day and year) and registered telephone number.
- When setting your logon password, avoid using a password that includes your date of birth, your registered telephone number or passwords that can be easily guessed by others.
Avoid using password combinations that include your name, the same number repeated or numbers that can be easily guessed by others, such as your vehicle license plate number.
- Seven Bank will not accept any inquiries concerning the PIN and logon password.
- Please keep your PIN and logon password strictly confidential.
- Seven Bank will never ask customers for their PIN and logon password.

Please use the Notification Email Service.

You can use our Notification Email Service, which will send details of customer transactions at ATMs and through Direct Banking Service to the registered email addresses.

How to use the service

- If you have not registered your email address, please do so with the "Register for Direct Banking Service" of Direct Banking Service.
- Receiving certain notification emails requires pre-setting.
- You can set the reception/discontinuation of notification emails using the "Enable/Disable Notification Emails" setting under the "Customer Service" menu in the Direct Banking Service.

- ⚠ ● If domain designated reception is set or the setting restricts email reception, you will not be able to receive the notification emails. Thus, please add "sevenbank.co.jp" to the domain designated reception setting or disable the setting restriction.

Please use the individual settings for the limit at an ATM as a measure for preventing unauthorized transactions with forged or stolen cash cards.

The daily limit for withdrawals and fund transfers at ATMs is based on the "Default Limit" in the following table. You can change this limit using the "Range of individual settings" in the following table at a Seven Bank ATM or via the Direct Banking Service. Note that at Seven Bank ATM, the limit can be decreased but not increased.

〈Limit at ATM using Seven Bank IC cash card〉

Transaction		Default Limit	Range of Individual Settings (in 10,000 Yen Units)
Withdrawals	IC Card Transactions	500,000 Yen	0 Yen to 2 million Yen
	Non-IC Card Transactions	500,000 Yen	0 Yen to 2 million Yen
	Limit per Day	500,000 Yen	* Limit of the IC card/non-IC card transactions, whichever is higher, will be the limit per day
Domestic Money Transfers	IC Card Transactions	2 million Yen	0 Yen to 10 million Yen
	Non-IC Card Transactions	500,000 Yen	0 Yen to 2 million Yen
	Limit per Day	2 million Yen	* Limit of the IC card/non-IC card transactions, whichever is higher, will be the limit per day

- ⚠ ● Transaction types are different depending on the ATM you use.

IC Card Transactions

When using a Seven Bank ATM

When using an IC-compatible ATM of the following financial institutions

Bank of Tokyo-Mitsubishi UFJ, Resona Bank, Saitama Resona Bank, Sumitomo Mitsui Bank, Mizuho Bank, Japan Post Bank

Non-IC Card Transactions

When using an ATM that is not compatible with IC of the following financial institutions

Bank of Tokyo-Mitsubishi UFJ, Resona Bank, Saitama Resona Bank, Sumitomo Mitsui Bank, Mizuho Bank, Japan Post Bank

- ⚠ ● The limit at an ATM for the IY Bank cash card is only set for "Non-IC card transaction." Therefore, transactions at a Seven Bank ATM shall be non-IC card transactions.
- The limit at an ATM does not include the ATM Service Fee and the transfer fee.
- The default limit of a family card is the same amount as the foregoing table. The total cash card (account holder) limit and the family card limit at an ATM shall be within 2 million Yen for withdrawals and within 10 million Yen for domestic money transfers. When the family card is issued, if the withdrawal limit for the cash card (account holder) exceeds 1.5 million Yen for withdrawals and 8 million Yen for domestic money transfers, please note that the withdrawal limit of the cash card (account holder) will be automatically decreased.

Important Points When Making an Application

1 Eligible applicants

Customers who are residents in Japan; each customer is limited to a single account. The title of the account is limited to the name (including the middle name) of the applicant. The account cannot be opened under the name of a corporation or a store. (The account cannot be used for business purposes.) Customers under the age of 18 are unable to apply for the international money transfer service. Customers who wish to apply only for a Seven Bank account should apply via the Seven Bank website.

2 Cash card PIN (Temporary PIN)

A cash card PIN does not need to be entered on the application form. Within approximately one or two weeks after receiving the application form, Seven Bank will send a postcard with a temporary PIN ("Notification of Temporary PIN") to the customer's registered address.

Please set your own PIN for your cash card by using the temporary PIN on the postcard ("Notification of Temporary PIN") that was mailed separately.

* Please note that customers cannot use the temporary PIN with your cash card for withdrawing money or other services provided by Seven Bank. (Direct Banking Service is also not available.)

* During the New Year holiday season or Golden Week holidays, processing may take longer than usual.

* Customers can set their own cash card PIN at a Seven Bank ATM or via a PC.

3 Delivery of cash card

Within approximately one or two weeks after the receiving the application form, Seven Bank will send a cash card to the customer's registered address by simple registered post (no forwarding service). The process of opening an account may be cancelled if a cash card is returned to Seven Bank because it cannot be delivered to the registered address or for any other reason.

* During the New Year holiday season or Golden Week holidays, processing may take longer than usual.

4 Transactions at Seven Bank ATMs

At Seven Bank ATMs, customers can withdraw or deposit up to 50 bills at a time. When using services which incur charges, those charges will apply on every relevant transaction. Seven Bank ATMs are **not available** for cash transfers, deposits or withdrawals in coins, or deposits that require issuing change to the customer.

* Seven Bank ATMs may not be available for services during system maintenance and regular inspection.

5 Transactions at other bank ATMs

Ordinary deposit transaction are available at ATMs for the Bank of Tokyo-Mitsubishi UFJ, Resona Bank, Saitama Resona Bank, Sumitomo Mitsui Banking Corporation, Mizuho Bank, and Japan Post Bank. However, service charges set by each respective bank will apply to these transactions. In addition, certain services available at the ATMs above may differ from those that are available at Seven Bank ATMs. Refer to the Seven Bank website, or contact the Telephone Center for more information.

6 Requirements for accessing and using the Direct Banking Service

Direct Banking Service can be used following the requirements (including the OS, browser and mobile phones) to access and use the service as prescribed by Seven Bank. Please refer to the Seven Bank website for the details about the requirements for accessing and using these services.

7 Service hours

Seven Bank ATMs	24 hours / 365 days (excluding the 3rd Sunday of each month from approximately 00:30 until approximately 5:30 on the following day)
Direct Banking Service	24 hours / 365 days (excluding the 3rd Sunday of each month from approximately 23:30 until approximately 5:30 on the following day)
Telephone Center	Between 8:00 and 21:00 every day (including Saturday, Sunday and national holidays)
ATMs at prescribed banks	Within the bank's designated time

* ATMs that are installed at stores that do not operate for 24 hours cannot be used after the stores are closed.

* Seven Bank ATMs may not be available for services during system maintenance and regular inspection.

* Transactions involving a domestic money transfer to other banks that are carried out between 15:00 and 24:00 on weekdays, or on Saturday, Sunday, national holidays, December 31, or between January 1 and January 3, will be processed on the next business day.

8 Privacy Policy

Seven Bank values the customer's trust more than anything. As a result, Seven Bank handles customers' personal information in accordance with its privacy policy, and strives to maintain accuracy and confidentiality. The privacy policy is posted on the Seven Bank website. Contact the Telephone Center to receive it by mail. You can also check our privacy policy at Seven Bank ATMs.

► The misuse or assignment of an account is prohibited by law.

An account cannot be opened under fictitious names or in the names of other parties. Trading or the assignment of accounts or letting other people use a cash card is prohibited by law.

If it is found that an account was opened based on counterfeit or altered identity verification documents, or if the account opened is found to be used for a bank transfer scam or other criminal activities, Seven Bank will suspend or terminate the use of the account in question, take other necessary steps and report the matter to the government ministries and agencies in accordance with relevant laws and ordinances.

The trading of accounts is a crime. Never engage in the trading of accounts.

Both a buyer and seller involved in trading accounts will be prosecuted by the Act on Prevention of Transfer of Criminal Proceeds.

Questions and Answer About Seven Bank Accounts

Q Are there any branches where I can carry out transactions at a service counter?

A No, Seven Bank has no branches where you can carry out your transactions at a service counter.
* Seven Bank assigns the name of a flower as the branch name according to the month when an account is opened.

Q How can I confirm my transactions with no passbook?

A The monthly statement can be confirmed via Internet banking as an alternative to using a passbook. A Statement of Account Mailing Service (fee based service) is available on request.
* The transaction details can also be confirmed through mobile banking.

Q Can the Seven Bank account be used as an account for receiving salaries?

A Yes, the Seven Bank account can normally be used as an account for receiving salaries. Please consult with your employer about this. Please note that the Seven Bank account cannot be used as an account for receiving a pension.
* The financial institution code of Seven Bank is 0034.

Q Do Seven Bank ATMs accept coins?

A No, Seven Bank ATMs do not accept coins. They only accept bills in denominations of 1,000 Yen or higher for both withdrawals and deposits.

Q Can automatic payment be set up for utility bills?

A We offer our Automatic Payment Service for credit card companies and life/non-life insurers. However, we do not offer the Automatic Payment Service for utility bills except for certain payments (telephone bill, etc.).
* For details, please visit the Seven Bank website or contact the receiver of your payment.
* You must register for the Direct Banking Service to use the Automatic Payment Service. You can complete the procedure on the Seven Bank website to register for the Direct Banking Service.

Q Where can I check the Seven Bank Account Terms and Conditions?

A You can confirm them on the Seven Bank website. Please contact the telephone center, and the rules will be sent to customers who prefer a printed version of the rules.

Website <http://www.sevenbank.co.jp/>

Comparison Table of Important Terms

日本語	英語(English)
預入れ	Deposit
引出し	Withdrawal
残高照会	Balance inquiry
普通預金	Ordinary deposit
定期預金	Time deposit
現金	Cash
キャッシュカード(カード)	Cash card (card)
暗証番号	PIN
紙幣	Bill
金額	Amount
振込	Domestic money transfer
ローン	Loan
確認	Confirmation
訂正	Correction
取引	Transaction
連続取引	Continued transaction
変更	Change
解約	Termination
限度額	Limit
必要	Required
不要	Not required
お取引明細表	Statement
取消し	Cancel
終了	End

Statement of Important Matters (International Money Transfer Service) (Revised as of April 1, 2014)

When using the Seven Bank International Money Transfer Service, please note the following in addition to the contents of the Product Overview (International Money Transfer Service). Please be sure to read the “International Money Transfer Service Terms and Conditions” for details of this Service, including other precautions.

Please note the meaning of the following terms when reading this material:

- “Alliance Partner” shall mean group companies of The Western Union Company (a US corporation with its headquarters at 12500 East Belford Avenue, Englewood, Colorado 80112, U.S.A.).
- “Payment Center” shall mean centers of (sub-)agents, etc. which are affiliated with the Alliance Partner and handle the payment of money transfer transactions through this Service.

1 This Service is provided by Seven Bank (the “Bank”) and is not a service independently provided by the Alliance Partner. Neither the Alliance Partner nor the Payment Center will be a party to transactions with customers.

- ◆ Money transfers through this Service can be received at the Payment Center affiliated with the Alliance Partner. However, such service by the Alliance Partner and the Payment Center is provided to the Bank (not to customers) under the alliance between the Bank and the Alliance Partner. All rights and obligations of the customer arising out of the use of this Service shall arise and belong to the customer only between the customer and the Bank.

2 As a general rule, this Service will be in the Japanese language. Indications, etc. in other languages will be limited, and if there is any inconsistency in meaning or contents between the Japanese version and such other languages, the Japanese version will control.

- ◆ For customers’ convenience and support, indications, etc. may also be made in languages other than Japanese, but such indications, etc. will be limited. For example, certain transaction screens are indicated in Japanese and English, and customer services at the Telephone Center will be in Japanese and English; however, these are limited to the extent the Bank deems appropriate and are subject to change or cancellation without prior notice.

3 The Bank will not process any money transfer subject to prior permission, notification or the like under the “Foreign Exchange and Foreign Trade Act” and restrictions where the Bank is required to confirm the completion of such procedures at the time of the transaction.

- ◆ The above Act restricts money transfers: (1) to any entities or persons subject to asset freeze or other economic sanctions; (2) purported to assist certain activities of certain countries; and (3) to pay for trades involving certain countries. Each customer is required to, in requesting a transaction, confirm that the transaction does not fall under any of these. For specific contents to be confirmed, please refer to the Internet homepage of the Bank (the contents will be updated according to changes in applicable laws and ordinances).

4 The Bank’s prescribed foreign exchange rate applicable to currency conversion of this Service includes a spread prescribed by the Bank. In addition to the send charge, profits relating to the currency conversion will be partially distributed to the Alliance Partner.

- ◆ The Bank’s prescribed foreign exchange rate applicable to currency conversion of this Service is the product of a general interbank foreign exchange rate specified at points of time and a method prescribed by the Bank, plus a spread prescribed by the Bank. As a general rule, the rate will be changed at a frequency prescribed by the Bank (multiple times a day).

5 The “Exchange Rate” and the “Amount to be Received” displayed on the screen when the transaction is accepted may differ from the actual rate applied and/or amount received.

- ◆ As a general rule, the “Exchange Rate” applicable to currency conversion of this Service and the “Amount to be Received” calculated by converting to the foreign currency designated by the customer at such rate will be those shown on the screen and confirmed by the customer when the transaction is accepted.
- ◆ In certain payout countries, however, the actual rate applied and/or amount received may differ from those confirmed by the customer due to reasons such as (1) currency conversion made to the payout currency with the Bank’s prescribed exchange rate as at the time of payment or other point in time, (2) taxes and/or fees imposed upon payment of the money transfer, or (3) the payment currency is converted to the Bank’s prescribed currency at a rate equivalent to the Bank’s prescribed foreign exchange rate as at the time of payment or other point in time, etc.

6 Please notify the intended receiver of transaction details including the Money Transfer Control Number (MTCN) and the test question and answer to it issued when the transaction is accepted, and manage and keep them with care. Upon receipt, it will be necessary to take certain procedures, including presentation and provision of documents and information as prescribed by the Payment Center, in addition to presentation of the details of the transaction.

- ◆ The Bank will, upon accepting a transaction, issue a Money Transfer Control Number (MTCN) and, if needed for payout, a test question and the answer to it and display these, together with other transaction details, on the transaction screen or the transaction statement (receipt). To receive payment, the receiver needs to present these transaction details at the Payment Center. Please do not disclose such details to anyone other than the intended receiver. The Bank will not be liable for any damages arising from the use of these by any third party other than the customer or the intended receiver.

7 Even if the Bank accepts money transfer request, there may be cases where the receiver is unable to receive payment at any part of or all of the Payment Center located in the payout country due to restrictions on transactions prescribed by the Alliance Partner or the Payment Center.

- ◆ Alliance Partner or Payment Center may establish or change restrictions on the payment to receivers, etc. without any prior notice. The restrictions include limits on payout amount and frequency of payment, restrictions on kinds and volume of currencies handled for payment, qualification requirements of the receiver such as those on its age, address and whereabouts, and restrictions under laws and ordinances of the payout country, etc. Money transfer accepted by the Bank will be limited by these restrictions, and payment to a receiver will be made only within such limitation. There may be cases where a separate transaction, such as conversion to another currency (including conversion of small denominations of the payout currency into another currency), is required for payment.
- ◆ If the Bank deems that the receiver cannot receive payment at any of the Payment Center located in the payout country due to reasons attributable neither to the customer nor the receiver, the Bank will, as a general rule, refund all of the transfer funds, various fees, charges and costs received from the customer, after cancellation of such transaction.

8 A receiver shall effect any separate transactions with the Payment Center under his/her own responsibilities. The Bank will not be liable, regardless of the reasons for the transactions.

- ◆ As a general rule, a receiver will, through this Service, receive payment in cash in a foreign currency designated by the customer. There may be cases where a receiver is required to effect a separate transaction, such as crediting to the receiver's deposit account or conversion into another currency (including conversion of small denominations of the payout currency into another currency), etc., or is able to receive payment in other manners or in other currencies than those designated by the customer by a separate transaction with the Payment Center. Even in cases where the terms of the transaction, which are confirmed by the customer at the time when the transaction is accepted, have changed or the receiver suffers any cost burden or disadvantage in connection with such transactions, the Bank shall not be liable for them. The same will apply in the cases where the receiver is unable to receive payment in a currency designated by the customer due to any restriction on transactions prescribed by the Alliance Partner or the Payment Center.

9 The Bank will acquire and use customer information including "nationality" and "country/place of birth". The Bank will provide the Alliance Partner and the Payment Center with information deemed necessary by it among such customer information.

- ◆ The Bank will acquire and make a use (including the provision to third parties set forth below) of each customer's "nationality" and "country/place of birth" in order to ensure the appropriate operation of this Service and other business activities of the Bank.
- ◆ The Bank will provide information, which is deemed necessary by the Bank among the customer information, to the Alliance Partner and the Payment Center for the Alliance Partner or the Payment Center to make payment to receivers or otherwise to support the Bank's processing of money transfer transactions or comply with laws and ordinances. The information provided by the Bank may also be used for data analysis (provided that no individual customer will be singled out in connection with the analysis) for improving services of the Alliance Partner. Incidentally, such information may be mutually provided among the Alliance Partner and the Payment Center for these purposes of use.
- ◆ The information that may be provided to third parties is any personal information, transaction information and other information provided by a customer to the Bank in relation to the customer's Seven Bank Account, this Service and other services using such account, or transactions by these services. The information includes contents of any documents submitted by the customer and his/her transaction requests, his/her "nationality" and "country /place of birth" and information on receivers.

10 After accepting money transfer request, the Bank will not process any customer requests for change to such request.

- ◆ If a customer needs to change money transfer request, the customer needs to once cancel such request, register the recipient as necessary, and newly make a request in conditions reflecting such change.

11 The Bank will handle cancellation by a customer only if the payment to the receiver has not been completed. As a general rule, money transfer that is not received within the 30-day period starting from the date that such money transfer request is accepted will be cancelled by the Bank promptly, and the transfer funds will be refunded to the customer.

- ◆ In any of the above cancellations, as a general rule, the send charge and other fees and various charges, among the transfer funds and other moneys paid by the customer, will not be refunded. The transfer funds will be refunded to the customer's Seven Bank Account (ordinary deposit). Such refund may take at least four business days from the date of cancellation. In certain cases, the Bank may not be able to make the refund if such refund is restricted under laws and ordinances.
- ◆ Cancellation by a customer will be handled at the Telephone Center and the Customer Center for International Money Transfers. However, the Bank will not handle cancellations if such cancellation is prohibited under laws and ordinances or such cancellation is refused by the Alliance Partner.
- ◆ Cancellation of money transfer that is not received within the 30-day period will not be notified to the customer.

12 The Bank will not be liable for any damage in relation to this Service arising due to any reasons other than those attributable to the Bank, such as damage arising from erroneous payment or non-payment caused for any reasons attributable to the Alliance Partner or the Payment Center and damage arising from any failure of system, etc.

- ◆ The reasons other than those attributable to the Bank include erroneous payment, non-payment, shortage of payment, or delayed payment, caused for any reasons attributable to the Alliance Partner or the Payment Center. Also, such reasons include any failure of system, etc., including terminals and means of communication, (with respect to the Bank's system, etc., such failure will be one that occurred despite reasonable security measures taken by the Bank). The Bank will not be liable for any damage due to such reasons.
- ◆ However, in a case where as a result of the Bank's investigation of a transaction based on the customer's inquiry, the Bank and the Alliance Partner confirm that any erroneous payment or non-payment was caused for any reasons that are attributable to the Alliance Partner or the Payment Center (or in a case where the Bank deems that the situation is equivalent thereto), the Bank will take measures which the Bank deems appropriate, such as canceling the money transfer or re-implementing the payment, upon giving a consideration to the customer's intention.

13 The Bank's liability in relation to this Service shall be limited to direct and actual damage and up to the total amount (in Japanese Yen) paid by the customer, unless otherwise provided for in laws and regulations.

- ◆ The Bank's liability shall not include indirect damage, consequential damage, lost earnings, lost opportunities, incidental loss, etc., regardless of any legal causes of action. The Bank shall not be liable for any amount beyond the total amount (in Japanese Yen) of the transfer funds, various fees, charges and costs that were received when the Bank accepted the transaction. However, the above shall not apply if otherwise provided for in laws and regulations.

* The above is the translation of the Japanese version just for customers' convenience and support. If there is any inconsistency in meaning or contents between the above and the Japanese version, the Japanese version will control. The Japanese version is posted on the Internet homepage of our bank and will be sent by postal mail if requested to the Telephone Center.

Product Overview (International Money Transfer Service) (As of April 1, 2014)

Product Name	International Money Transfer Service																
Eligible Customers	<p>Limited to individual customers who satisfy all of the following conditions:</p> <p>(1) Holding a Seven Bank Account (2) Age of 18 or older when applying for an International Money Transfer Service Agreement (3) Meeting the predetermined examination criteria, and with the Bank's approval on the application for an International Money Transfer Service Agreement</p>																
Service Description	<p>Transferring funds (in Japanese yen) to individuals residing outside Japan (who satisfies the Bank's examination criteria and who is registered as a receiver with the Bank in advance) in foreign currencies designated by the customer.</p> <p>* This service does not cover money transfers to business entities or incoming money transfers from outside Japan.</p>																
Purposes of Money Transfer	<p>Limited to the purposes designated by the Bank.</p> <p>* This service cannot be used for payment of import bills (purchase prices for goods or services) or for commercial purposes. * This service cannot be used for transactions subject to any restriction under the Foreign Exchange and Foreign Trade Act of Japan (i.e. requirements to obtain/complete permission, authorization, approval, notification or registration with the government in advance) whereby the Bank is required to ensure or confirm the completion of clearance of such restrictions.</p>																
Transfer Limits	<p>(1) Up to ¥1 million per transfer, per day, per month (from the first day to the last day of each calendar month) Up to ¥3 million per year (from January 1 to December 31) (2) Transfers to certain payout countries may be subject to the upper limits lower than those stated in (1) above.</p>																
Payout Country and Payout Currency	To be designated by the customer from among the countries and the foreign currencies prescribed by the Bank.																
Restriction on Transactions	<p>(1) Money transfers requested by customers are accepted and processed within the scope permitted under the restrictions on transactions to be established by the Bank from time to time, which restrictions may pertain to purposes of money transfer, limits on amounts transferred, payout countries, payout currencies, or maximum number of registered receivers. (2) Money transfers requested by customers are accepted and processed within the scope permitted under the restrictions on transactions to be established by the Bank's alliance partner or its payment centers from time to time, in addition to the restrictions of (1) above. (3) The foregoing restrictions may be established or changed without prior notice to customers.</p>																
Fees and Charges	<p>Fees and charges for the International Money Transfer Service</p> <p>■ Transfer Fees</p> <table border="1"> <thead> <tr> <th>Amount transferred</th> <th>Transfer fee</th> </tr> </thead> <tbody> <tr> <td>1 Yen - 10,000 Yen</td> <td>990 Yen</td> </tr> <tr> <td>10,001 Yen - 50,000 Yen</td> <td>1,500 Yen</td> </tr> <tr> <td>50,001 Yen - 100,000 Yen</td> <td>2,000 Yen</td> </tr> <tr> <td>100,001 Yen - 250,000 Yen</td> <td>3,000 Yen</td> </tr> <tr> <td>250,001 Yen - 500,000 Yen</td> <td>5,000 Yen</td> </tr> <tr> <td>500,001 Yen - 1,000,000 Yen</td> <td>6,500 Yen</td> </tr> </tbody> </table>	Amount transferred	Transfer fee	1 Yen - 10,000 Yen	990 Yen	10,001 Yen - 50,000 Yen	1,500 Yen	50,001 Yen - 100,000 Yen	2,000 Yen	100,001 Yen - 250,000 Yen	3,000 Yen	250,001 Yen - 500,000 Yen	5,000 Yen	500,001 Yen - 1,000,000 Yen	6,500 Yen	<p>* For money transfers through a Seven Bank ATM, ATM service fees may be charged in addition to transfer fees, depending on the hour. * Foreign exchange rates used for currency conversion for the International Money Transfer Service include Seven Bank's margins.</p>	<p>■ International Money Transfer Statement Issue Fee (incl. tax) ¥ 324 per copy *This fee is charged when a customer wishes to have a statement issued for any specific international money transfer or have a transaction slip reissued.</p>
Amount transferred	Transfer fee																
1 Yen - 10,000 Yen	990 Yen																
10,001 Yen - 50,000 Yen	1,500 Yen																
50,001 Yen - 100,000 Yen	2,000 Yen																
100,001 Yen - 250,000 Yen	3,000 Yen																
250,001 Yen - 500,000 Yen	5,000 Yen																
500,001 Yen - 1,000,000 Yen	6,500 Yen																
Remittance Method	<p>(1) A customer must enter into an International Money Transfer Service Agreement with the Bank in advance by registering necessary matters concerning the sender (the customer) and the receivers. (2) A request for money transfer is accepted on condition that it has been made by any of the following methods. • Through use of the customer's Seven Bank cash card at a Seven Bank ATM • Through the direct banking service (3) The amount to be transferred, transfer fee, and other charges and costs for the requested transfer must be paid in advance, which are debited from the customer's ordinary deposit at the time of the Bank's acceptance of the money transfer request; payment in cash is not allowed.</p> <p>* No request for money transfer is accepted at any service counter of the Bank's head office or branch offices. * Each customer can register up to six receivers. * Agent cards cannot be used for requesting international money transfers. * A Money Transfer Control Number (MTCN), a test question and its answer (to be issued only for specific payout countries), and other transaction details are the information necessary for the receiver to receive the amount transferred. The customer is therefore required to manage such information carefully.</p>																

Payment Method	<p>(1) An amount transferred through this service can be received only at the payment centers located in the payout country designated by the customer during their business hours on their business day.</p> <p>(2) The amount transferred shall be received by the receiver in cash, in principle, in the designated payout currency.</p> <p>(3) The amount to be received shall be the amount converted from the transferred amount in Japanese yen to the payout currency at the foreign exchange rate prescribed by the Bank prevailing at the time of the Bank's acceptance of the request for money transfer.</p> <p>* If a customer is required to specify a payout country and any specific state or city therein, the receiver may be unable to receive the transferred amount at a payment center located outside the specified state or city.</p> <p>* To receive the amount transferred, the receiver must present a Money Transfer Control Number (MTCN), a test question and its answer (issued for specific payout countries), and other transaction details, and take other steps required by the payment center (including the presentation and provision of documents and information specified by the payment center).</p> <p>* In certain payout countries, the payment to the receiver may be processed under conditions that differ from those confirmed by the customer upon submitting the transfer request, for example, in such cases where: (1) the conversion to the payout currency is required to be made at the Bank's prescribed exchange rate prevailing at the time of payment or other point of time; (2) taxes or other charges are imposed at the time of payment; and (3) the amount in the payment currency is required to be further converted to any other currency designated by the Bank at the Bank's prescribed foreign exchange rate prevailing at the time of payment or other point in time.</p> <p>* Some money transfers may require a transfer to the receiver's deposit account, a conversion to a currency other than the payout currency (including conversion of the amount corresponding to small denominations in the payout currency to any other currency), or other separate transaction in order to give effect to the money transfer in question.</p>
Cancellation of Money Transfer	<p>(1) A money transfer transaction can be cancelled only if the receiver has not yet received the transferred amount.</p> <p>(2) If the transferred amount is not received by the receiver within 30 days from the date of the Bank's acceptance of the request for such money transfers, the Bank will, in principle, promptly cancel the money transfer without prior notice.</p> <p>(3) In addition to the cases referred to above, the Bank may cancel any money transfer it accepted without prior notice if any of the events prescribed by it occurs.</p> <p>(4) If a money transfer is cancelled, as a general rule, not all but only the portion of the debited amount that corresponds to the funds to be transferred will be refunded to the customer's ordinary deposit.</p> <p>* A request for cancellation described in (1) above is accepted at the Bank's Telephone Center or Customer Center for International Money Transfers.</p> <p>* In any of the cases (1) to (3) above, the transfer fees and other charges and costs will not be refunded in principle. It may take four or more business days to execute such refund.</p> <p>* The cancellation described in (2) above will not be reported to the customer.</p>
Change to Money Transfer Request	<p>No subsequent change to a money transfer request will be accepted by the Bank.</p> <p>* If a customer wishes to make any change to his/her money transfer request, the customer should cancel the request, register a new receiver where necessary, and submit a new request based on the new information.</p>
Termination, Suspension of Use of Service, etc.	<p>When any of the predefined events occurs, the Bank may, without prior notice, terminate the International Money Transfer Service Agreement, suspend the customer's use of the international Money Transfer Service, or terminate the registration of all or any of the registered receivers.</p>
Other Helpful Information	<ul style="list-style-type: none"> • A "payment center" means a service center of an agent, subagent, or other partner affiliated with the alliance partner of the Bank and undertaking payment operations for money transfer transactions. • Transaction details are available for viewing through direct banking or can be confirmed with the Telephone Center or Customer Center for International Money Transfers. • More details regarding the International Money Transfer Service are posted on the Bank's website or explained by the Telephone Center or Customer Center for International Money Transfers (both in Japanese and English, in principle). • The points to be noted in using the International Money Transfer Service are described in the "Statement of Important Matters (International Money Transfer Services)" and posted on the Bank's website together with the International Money Transfer Service Terms and Conditions and this Product Overview. Please contact the Telephone Center if you wish to receive hard copies of these documents by postal mail. Please carefully read these documents and make sure that you understand the details of the International Money Transfer Service in advance. • Transaction statements or slips may be required for customers' tax filing, etc., and so they should be handled with care.
Designated Dispute Resolution Organizations	<p>Japanese Bankers Association Customer Relations Center Telephone: 0570-017109 or 03-5252-3772 Service days: Monday to Friday (excluding national holidays and non-business days) Service hours: 9:00 to 17:00</p>

*The above is an English translation of the Japanese version, prepared merely for the customers' convenience. If there is any inconsistency between the two, the Japanese version shall prevail. The Japanese version is posted on the Bank's website and will be sent by postal mail if a request to that effect is made by contacting the Telephone Center.

受取国・受取通貨 (Country and Currency)

2014年3月1日現在 (As of March 1, 2014)

各受取国について、その右の『通貨』欄に記載されている通貨のみが受取通貨として指定可能です。

FOR EACH PAYOUT COUNTRY, ONLY THE CURRENCIES LISTED IN THE "CURRENCY NAME" COLUMN ON THE RIGHT SIDE OF SUCH COUNTRY'S NAME CAN BE DESIGNATED AS THE PAYOUT CURRENCY.

【ご注意】 受取国・受取通貨は、当社所定の取引制限等により予告無く変更となる場合があります。あらかじめご了承ください。

PLEASE NOTE THAT THE PAYOUT COUNTRIES AND PAYOUT CURRENCIES MAY BE CHANGED WITHOUT NOTICE DUE TO OUR BANK'S RESTRICTION ON TRANSACTIONS, ETC.

No.	国名 Country name	通貨 Currency name			No.	国名 Country name	通貨 Currency name			No.	国名 Country name	通貨 Currency name			No.	国名 Country name	通貨 Currency name		
001	Afghanistan	Afghani	US Dollar	—	055	Dominica	EC Dollar	—	—	109	Liechtenstein	CH Franc	—	—	163	Saint Lucia	EC Dollar	—	—
002	Albania	Euro	Lek	Us Dollar	056	Dominican Republic	DO Peso	—	—	110	Lithuania	Euro	Lithuanian LIT	US Dollar	164	Saint Vincent And The Grenadines	EC Dollar	—	—
003	Algeria	DZ Dinar	—	—	057	East Timor	US Dollar	—	—	111	Luxembourg	Euro	—	—	165	Samoa	Tala	—	—
004	American Samoa	US Dollar	—	—	058	Ecuador	US Dollar	—	—	112	Macau	Macau Pataca	—	—	166	Sao Tome and Principe	Dobra	—	—
005	Angola	Kwanza	—	—	059	Egypt	US Dollar	—	—	113	Macedonia	Euro	US Dollar	—	167	Saudi Arabia	SA Riyal	—	—
006	Anguilla	EC Dollar	US Dollar	—	060	El Salvador	US Dollar	—	—	114	Madagascar	Ariary	—	—	168	Senegal	CFA Franc	—	—
007	Antigua And Barbuda	EC Dollar	—	—	061	Equatorial Guinea	CFA Franc	—	—	115	Malawi	Kwacha	—	—	169	Serbia	Euro	—	—
008	Argentina	AR Peso	—	—	062	Eritrea	Nakfa	—	—	116	Malaysia	Ringgit	—	—	170	Seychelles	Seychelles Rupee	—	—
009	Aruba	AW Guilder	—	—	063	Estonia	Euro	—	—	117	Maldives	MV Rufiyaa	US Dollar	—	171	Sierra Leone	Leone	—	—
010	Australia	AU Dollar	—	—	064	Ethiopia	US Dollar	—	—	118	Mali	CFA Franc	—	—	172	Singapore	SG Dollar	—	—
011	Austria	Euro	—	—	065	Falkland Islands (Malvinas)	FK POUNDS	—	—	119	Malta	Euro	—	—	173	Slovakia	Euro	—	—
012	Azerbaijan	US Dollar	Manat	—	066	Fiji	FJ Dollar	—	—	120	Marshall Islands	US Dollar	—	—	174	Slovenia	Euro	—	—
013	Bahamas	BS Dollar	—	—	067	Finland	Euro	—	—	121	Martinique	Euro	—	—	175	Solomon Islands	Solomon Dollar	—	—
014	Bahrain	BH Dinar	US Dollar	—	068	France	Euro	—	—	122	Mauritania	Ouguiya	—	—	176	Somalia	US Dollar	—	—
015	Bangladesh	Taka	—	—	069	French Guiana	Euro	—	—	123	Mauritius	MU Rupee	—	—	177	South Africa	US Dollar	—	—
016	Barbados	BB Dollar	—	—	070	French Polynesia	CFP Franc	—	—	124	Mayotte	Euro	—	—	178	South Korea	US Dollar	—	—
017	Belarus	US Dollar	—	—	071	Gabon	CFA Franc	—	—	125	Mexico	MX Peso	—	—	179	South Sudan	South Sudanese Pound	—	—
018	Belgium	Euro	—	—	072	Gambia	Dalasi	—	—	126	Micronesia	US Dollar	—	—	180	Spain	Euro	—	—
019	Belize	BZ Dollar	—	—	073	Georgia	US Dollar	—	—	127	Moldova	Euro	US Dollar	Moldovan Leu	181	Sri Lanka	LK Rupee	—	—
020	Benin	CFA Franc	—	—	074	Germany	Euro	—	—	128	Monaco	Euro	—	—	182	St. Maarten	AN Guilder	US Dollar	—
021	Bermuda	US Dollar	—	—	075	Ghana	New Ghana Cedi	—	—	129	Mongolia	US Dollar	—	—	183	St. Martin	Euro	—	—
022	Bhutan	Ngultrum	—	—	076	Gibraltar	Pound Sterling	—	—	130	Montenegro	Euro	—	—	184	Sudan	Sudanese Pound	—	—
023	Bolivia	Boliviano	US Dollar	—	077	Greece	Euro	—	—	131	Montserrat	EC Dollar	—	—	185	Suriname	US Dollar	—	—
024	Bosnia and Herzegovina	Euro	Konvertible Mark	US Dollar	078	Grenada	EC Dollar	—	—	132	Morocco	MA Dirham	—	—	186	Sweden	SE Krona	—	—
025	Botswana	Pula	—	—	079	Guadeloupe	Euro	—	—	133	Mozambique	New Metical	—	—	187	Switzerland	CH Franc	—	—
026	Brazil*1	US Dollar	—	—	080	Guam	US Dollar	—	—	134	Myanmar	Myanmar Kyat	—	—	188	Taiwan	US Dollar	—	—
027	British Virgin Islands	US Dollar	—	—	081	Guatemala	Quetzal	—	—	135	Namibia	US Dollar	—	—	189	Tajikistan	US Dollar	—	—
028	Brunei	Brunei Dollar	—	—	082	Guinea	GN Franc	—	—	136	Nauru	AU Dollar	—	—	190	Tanzania	TZ Shilling	—	—
029	Bulgaria	Bulgarian New Lev	Euro	US Dollar	083	Guinea-Bissau	CFA Franc	—	—	137	Nepal	NP Rupee	—	—	191	Thailand	Baht	—	—
030	Burkina Faso	CFA Franc	—	—	084	Guyana	GY Dollar	—	—	138	Netherlands	Euro	—	—	192	Togo	CFA Franc	—	—
031	Burundi	Burundi Franc	US Dollar	—	085	Haiti	US Dollar	—	—	139	New Caledonia	CFP Franc	—	—	193	Tonga	Pa'anga	—	—
032	Cambodia	US Dollar	—	—	086	Honduras	Lempira	—	—	140	New Zealand	NZ Dollar	—	—	194	Trinidad and Tobago	TT Dollar	—	—
033	Cameroon	CFA Franc	—	—	087	Hong Kong	HK Dollar	US Dollar	—	141	Nicaragua	US Dollar	—	—	195	Tunisia	TN Dinar	—	—
034	Canada	CA Dollar	—	—	088	Hungary	Forint	US Dollar	—	142	Niger	CFA Franc	—	—	196	Turkey	Euro	US Dollar	—
035	Cape Verde	CV Escudo	—	—	089	Iceland	IS Krona	—	—	143	Nigeria	Naira	—	—	197	Turkmenistan	US Dollar	—	—
036	Cayman Islands	KY Dollar	US Dollar	—	090	India	IN Rupee	—	—	144	Northern Mariana Islands	US Dollar	—	—	198	Turks and Caicos Islands	US Dollar	—	—
037	Central African Republic	CFA Franc	—	—	091	Indonesia	Rupiah	—	—	145	Norway	NO Krone	—	—	199	Tuvalu	AU Dollar	—	—
038	Chad	CFA Franc	—	—	092	Iraq	IQ DINAR	US Dollar	—	146	Oman	OM Rial	US Dollar	—	200	U.S. Virgin Islands	US Dollar	—	—
039	Chile	CL Peso	—	—	093	Ireland	Euro	—	—	147	Pakistan	PK Rupee	—	—	201	Uganda	UG Shilling	—	—
040	China	US Dollar	—	—	094	Israel	Shekel	US Dollar	—	148	Palau	US Dollar	—	—	202	Ukraine	US Dollar	—	—
041	Colombia	CO Peso	—	—	095	Italy	Euro	—	—	149	Palestinian Authority	JO Dinar	Shekel	US Dollar	203	United Arab Emirates	UAE Dirham	US Dollar	—
042	Comoros	Comoro Franc	—	—	096	Jamaica	JM Dollar	—	—	150	Panama	US Dollar	—	—	204	United Kingdom	Pound Sterling	—	—
043	Congo, Democratic Republic	US Dollar	—	—	097	Jordan	JO Dinar	US Dollar	—	151	Papua New Guinea	Kina	—	—	205	United States*2	US Dollar	—	—
044	Congo-Brazzaville	CFA Franc	—	—	098	Kazakhstan	KZT Tenge	US Dollar	—	152	Paraguay	Guarani	US Dollar	—	206	Uruguay	US Dollar	UY Peso	—
045	Cook Islands	NZ Dollar	—	—	099	Kenya	Kenya Shilling	—	—	153	Peru	Nuevo Sol	US Dollar	—	207	Uzbekistan	US Dollar	—	—
046	Costa Rica	CR Colon	—	—	100	Kiribati	AU Dollar	—	—	154	Philippines	PH Peso	US Dollar	—	208	Vanuatu	Vatu	—	—
047	Cote d'Ivoire	CFA Franc	—	—	101	Kosovo	Euro	—	—	155	Poland	Zloty	US Dollar	Euro	209	Venezuela	Bolivar	—	—
048	Croatia	Kuna	—	—	102	Kuwait	Kuwaiti Dinar	US Dollar	—	156	Portugal	Euro	—	—	210	Vietnam	US Dollar	VN Dong	—
049	Curacao	AN Guilder	—	—	103	Kyrgyz	US Dollar	Som	—	157	Qatar	QA Riyal	—	—	211	Yemen	US Dollar	YE Rial	—
050	Cyprus	Euro	—	—	104	Laos	Laos Kips	—	—	158	Reunion Island	Euro	—	—	212	Zambia	Kwacha	—	—
051	Cyprus (Northern)	US Dollar	—	—	105	Latvia	Euro	—	—	159	Romania	Euro	RO New Leu	US Dollar	213	Zimbabwe	US Dollar	ZW Dollar	—
052	Czech Republic	CZ Koruna	—	—	106	Lebanon	US Dollar	—	—	160	Russia	Ruble	US Dollar	—					
053	Denmark	DK Krone	—	—	107	Liberia	US Dollar	—	—	161	Rwanda	RW Franc	US Dollar	—					
054	Djibouti	DJ Franc	US Dollar	—	108	Libya	LYD Dinar	—	—	162	Saint Kitts And Nevis	US Dollar	EC Dollar	—					

*1 Money transfers to Brazil may be converted to reals before payment.

*2 With money transfers to the United States, it may not be possible to receive payouts at payment centers outside of the customer's designated state or city.

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