



Highlights Page	e 1	Financial Position	8
Impact of Great East Japan Earthquake	2	Major Initiatives	9
Income statement	3	Strength ATM business	10
Factor analysis of ATM-related fee income	4	Develop Financial Services Business	11-12
Steady increase in number of ATMs	5	Dividend policy	13
ATM usage and unit fee income	6	Support Rebuilding Efforts and Initiatives to Conserve Energy	14
Status of Accounts	7	 Appendix is available at the Seven Bank home page (http://www.sevenbank.co.jp/english/ir/library/presentation/) 	

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FY10 Financial Results

- ATM installations and transactions with deposit-taking financial institutions increased steadily. Revenue and profits declined, however, due to the significant impact of the decline in transactions with non-banks and revision of terms to business.
- Though ordinary income undershot the target, reductions in ordinary expenses enabled Seven Bank to achieve the ordinary profit target.
- The Bank returned profits to shareholders through semiannual dividends and share buybacks.

(1) Dividends	Interim: 2,600 yen per share / year-end: 2,600 yen per share	Total return ratio
(2) Buybacks	29,147 shares repurchased for 4.99 bn yen	70.3%

FY11 Outlook

- ◆Higher revenues expected on expansion of ATM installed base and new customers.
- Higher profits expected on continued tight cost controls to offset higher depreciation and other expenses stemming from new services and rollout of 3G ATMs.



1. Year on Year Total Transactions (vs. 2010) (%)						
	1–10 Mar.	11–20 Mar.	21–31 Mar.	March	April	
Japan	100.3	90.1	97.7	96.2	103.9	
Disaster-stricken areas (Iwate, Miyagi, Fukushima, Ibaraki Prefectures)	98.4	41.3	67.4	69.2	87.6	
Greater Tokyo area	101.4	90.2	100.7	97.7	109.5	
Other regions	99.6	99.1	100.4	99.8	101.3	

*Immediately after March 11, transactions plunged, mainly in the affected area, but have returned to pre-disaster levels

2. Inoperable ATMs (units)	March 11	March 20	March 31
	approx. 2,100	approx. 400	70

3. Extraordinary loss from disaster

A total loss of 356 mn yen charged in FY10 for loss of ATMs and other assets

4. Rollout plan for 3G ATMs revised downward

Plan of about 3,000 ATMs revised to about 1,200 ATMs due to parts shortages and production constraints

Income statement



(Unit: Billion yen)

FY11 Plan **FY09** FY10 Actual results Full year H1 **Reviced full** Changes Changes Changes Actual from FY09 from FY10 from FY10 year plan results results re sults H1 results Ordinary income (88.8) 85.2 (83.9) (86.8) 43.7 -4.9 2.9 0.6 ATM-related fee income 85.2 80.5 82.7 81.9 -4.7 2.2 41.8 0.4 58.4 57.8 56.5 59.0 29.1 Ordinary expenses -1.9 2.5 1.0 Interest expenses 2.1 1.9 2.0 2.0 1.0 -0.1 0.0 0.0 ATM placement fee expenses 9.0 9.4 9.3 0.3 9.8 0.5 4.8 0.1 Outsourcing expenses 13.9 14.4 14.2 15.1 7.5 0.3 0.9 0.4 Maintenance fees 3.5 4.1 3.9 0.4 4.4 0.5 2.2 0.4 2.4 Rent for premises and equipment 2.1 2.1 -0.3 1.0 -1.1 0.4 -0.7 12.8 **Depreciation expenses** 11.8 11.6 -1.2 12.7 1.1 6.0 0.6 Ordinary profit 30.4 27.4 (27.4)27.7 14.5 -3.0 0.3 -0.4 Extraordinary gain (loss) -0.1 -0.0 -0.4 -0.3 -0.0 0.4 -0.0 -0.0 12.3 Income taxes 11.1 10.9 -1.4 11.2 0.3 5.9 -0.1 17.9 Net income 16.2 (16.0)16.4 8.6 -0.2 -1.9 0.4 No. of ATMs installed at end of term (units) 15,400 16,300 15,800 14,601 15,363 762 937 816 135.9 131.9 ATM-related fee income per transaction (ven) 147.9 135.3 -12.6 131.2 -4.1 -5.0 Daily average transactions per AIM 113.5 114.1 114.4 112.3 111.9 -1.3 -2.1 -0.4 (Transactions /ATM /day) Total no. of transactions (millions) 590 617 19 38 325 15 609 647

Notes: Amounts less than unit have been truncated.

Changes from the previous fiscal year and changes from its initial plan have been compared in units of one 100 million yen (for total transactions, one thousand units), and amounts less than this unit have been truncated.







Trends in number of ATMs (No. of ATMs) 18,000 Approx. No. of ATMs installed 16,300 outside 7&i Group(left scale) 16,000 15,363 14,601 740 13,803 616 14,000 13,032 482 12,088 354 12,000 10,000 8,000 14,623 13,985 13,321 12,678 12,088 6,000 4,000 2,000 No. of ATMs installed inside 7&i Group(left scale) 0 FY06 FY07 FY08 FY09 FY10 FY11 forcast +771 +762 Net increase +604 +944 +798 Approx. 950

ATM usage and ATM-related fee income





Notes: 1. Total transactions for the period exclude balance inquiries, e-money charges, PIN changes and daily withdrawal limit changes.

2. Total transactions for the period have been truncated at one million. ATM-related fee income and ratio of transactions have been truncated at the first decimal place.

3. ATM-related fee income per transaction = ATM-related fee income / (Total transactions for the period – Total transactions without ATM-related fee income (i.e. Sales deposits))

4. Securities companies, life insurance companies and other financial institutions are referred to as non-banks in this document



Seven Bank deposits (individual)



 Offered special promotional interest rate for term deposits around winter bonus season

Incentive period: Nov. 22, 2010 – Jan. 30, 2011 Rate: 1-year deposit at 0.4% (0.2% increase) Personal loan services

 Pursue initiatives to develop new customers, including possible loan-limit increases

	FY 10	FY 11 Plan
Contract	9,000	20,000
Balance	536 mn yen	2,400 mn yen

Notes Amounts less than unit have been truncated.

International money transfer services

 On March 22, 2011, began service through Internet/mobile banking; ATM-based service scheduled to start in July

Financial position as of March 31, 2011





Note: Figures in brackets refer to change from March 31, 2010 and are calculated in units of million yen, then truncated at the first decimal place







Expand ATM network and widen customer base

Aim to steadily increase transactions by raising awareness of "close and convenient" ATM network, and by actively expanding installations

Widen customer base

- Tap into latent needs
- → Appeal to middle-aged and housewives with security, safety, convenience
- Expand ATM alliances
 - → Approach financial institutions in areas where SEJ has yet to penetrate

Expand installations

- Expand non-Group locations
- \rightarrow Expand sales staff and introduction routes
- → Actively expand ATM base in Greater Tokyo and Osaka commercial districts

Status of ATMs in non-Group locations

locations & average transaction trends



Breakdown of installations

	FY07	FY08	FY09	FY10
Airport	9	22	30	30
Railway	1	24	61	71
Commercial facilities	—	31	126	210
Other locations	3	21	37	59
Total	13	98	254	370

Notes 1: Locations and average transactions, breakdown of installations exclude securities location 2: Start of installation in non-Groiup locations from July 2007



Develop financial services business

Aim to diversify revenues by expanding range of convenient financial services using our well-developed ATM network



Develop existing services

- · Money transfer by ATM, Internet, mobile devices
- Convenient sales proceed deposit services
 - Expand non-Seven-Eleven
 FY07: 4 companies ⇒ FY10: 93 companies
- · Cash pickup and delivery services
 - FY10 results: Ito-Yokado : 43 stores York Mart : 65 stores Akachan Honpo : 13 stores

Develop new services

- International money transfer services
- Personal loan services



International money transfer services

- On March 22, 2011, launched services initially through Internet/mobile banking
- Expand business by quickly stabilizing service
- \rightarrow ATM-based services scheduled from July 2011
- → Aim to widen customer base early through national communities and tie-up with Western Union



Service benefits and fees

- 24/7, 365 availability
- Simple, affordable charges
- Many locations (400K receipt location)
- in 200 countries)
- Funds received in as quickly as a few minutes

ity	Transfer	Transfer charge		
	amount	Seven Bank	Other banks	
one	Up to ¥10,000	¥990		
0115	ons ¥10,001 – ¥50,000	¥1,500	¥4,000	
,	¥50,001 – ¥100,000	¥2,000		

Market size

Non-Japanese regis Japan (in '000s of p		
China	680	
Philippines	210	
Korea	580	
Brazil	270	
Other	460	*Based on statistics
Total	2,200	released by Japanese government on July 7, 2010



Dividend policy



Seven Bank aims to maintain a stable dividend payout, targeting a minimum payout ratio of 35% through semiannual payments (interim and year-end).



Note : From FY08, the Bank has paid dividends twice a year through interim and year-end payments



Rebuilding support

■Cash donations

• The Bank is soliciting donations through ATMs and online banking service (began March 14 and scheduled to continue through May 31, 2011)

	Seven Bank	7&i Group
March	11,266,772 yen	2,800,240,133 yen
April	2,188,920 yen	551,256,759 yen

Mobile ATMs in disaster-stricken areas

- 3 mobile ATMs planned from mid-May

Energy conservation

Major Initiatives

- ATM-related
 →Reduce time until transaction screen switches to power-saving mode
 - →Reduce normal brightness of secondary screen
 - →Roll out power-saving 3G ATMs, mainly in Tokyo Electric Power-administered areas (48% power saving vs. 2G ATMs)
- Other
- →Power off sign lights in ATM booths (non-7-11 ATMs)
- \rightarrow Energy-saving throughout offices